SO...

YOU HAVE REPAIR AND MAINTENANCE ISSUES

First things first, tell your Landlord!

WHAT DO YOU DO?
- Document Everything!
- Notify your landlord immediately!
- Take note of when you tell your landlord, keep copies of what you say
- Cooperate with your landlord, BUT THEY SHOULD TAKE CARE OF IT!

Have more questions? Check out the links or email usfcaoffcampus@usfca.edu

HOW LONG DOES IT TAKE?
- SF Rent Board says 30 days is the reasonable for most repair work
- If problem is critical (ie. sewage back up, broken heater, clogged toilet, etc.) 1-2 days is sufficient time

Sometimes you need to be persistent to make things happen! Make sure an inspector takes a look at the maintenance issues!

YOUR LANDLORD/MASTER TENANT ISN'T HELPING?
If your master tenant is not helping, go to the “Man in Charge” the landlord or owner of your unit. If you can’t, then SF Rent Board (put in place to safeguard tenants and ensure landlords fair and adequate rents) advises to call the Department of Building Inspection!

Places to go for help:
SF Rent Board: (415) 252-4602
SF Tenant’s Union: https://www.sftu.org/contact/
Department of Building Inspection: (415) 558-6088

Check out these Links!
http://sfrb.org/topic-no-260-handling-repair-problems
https://www.sftu.org/repairs/

Repair/Maintenance issues in your apartment are your landlord’s or master tenant’s responsibility!