INADEQUATE LIVING CONDITIONS

If you think the conditions of your rental unit are in violation of housing, health, or safety codes follow the steps below.

1. Contact the Landlord FIRST
   • Call the landlord. This gives the landlord an opportunity to fix the problem. In addition, calling first may help to keep a good tenant-landlord relationship (a phone call is less formal than a written notice).
   • Give the landlord a written notice if the phone call does not resolve the problem. The notice should explain the problem and request that the landlord take action to correct it. Keep a signed and dated copy.

2. Call the Housing Inspection Office. The city housing inspector is responsible for investigating health and safety violations.

Housing Inspection Office:
Iowa City..................(319) 356-5130
Coralville...............(319) 351-2448

Tenants have Rights
If a tenant files a complaint against a rental unit or property, Iowa Tenant Landlord Law protects tenants from landlord retaliation such as increased rents or eviction. Contact Student Legal Services at 319-335-3276 for more information on this issue.

DISCLAIMER
Information provided on this web site pertaining to tenant/landlord issues and procedures is general information about Iowa Tenant/Landlord Law. (See Chapter 562A Uniform Residential Landlord and Tenant Law) The information pertains to Iowa law. If you are viewing this site from another state you should be aware that this area of law may differ from state to state. Before you take any action based on information from this site, please seek legal advice. Your questions and facts are specific to your case. Therefore, information on this site cannot substitute for legal advice from an attorney practicing in your jurisdiction. Again, you should consult an attorney before taking any legal action based on information found on this site.

UNIVERSITY OF IOWA STUDENT LEGAL SERVICES
157 Iowa Memorial Union
319-335-3276